The Climbing Gym Operations is primarily responsible for providing a safe, inclusive and welcoming environment for all users of the wall. UREC places emphasis on educating users on safe and effective climbing practices. Staff strive to provide an atmosphere and environment that welcomes all climbers: beginner to expert. UREC seeks staff who have an interest in climbing and a desire to develop their skills. All experience levels are welcome. Those who do not already have basic climbing and belaying skills will have the opportunity to learn these skills prior to employment.

Supervisor: This position reports directly to the Coordinator for Outdoor Programs.  
Hours: The Climbing Gym Operations staff will work on average 8-20 hours per week during the academic year (up to 35 hours per week during summer sessions).  
Salary: $9.50 per hour.

You will succeed at UREC if you are committed to:
- Explore to find the best of you
- Bring your positive and constructive attitude
- Connect with others
- Be a team player
- Embrace and inspire an inclusive, vibrant, active, and healthy community
- Work in a flexible schedule that may require some evenings, weekends, and designated holidays

Join our team
Appalachian State University (App State) invites interested applicants for the position of Climbing Gym Operations to become a part of the University Recreation (UREC) team as we facilitate an inclusive environment where recreation and wellness opportunities transform, engage, and care for the App State community.

Who we are
UREC fosters healthy lifestyles for lifelong wellbeing. You will join a UREC team that is creating an exciting environment, values collaboration, innovation, and inclusion, and is welcoming to all App State students, faculty and staff. We are creating a risk-taking workplace that supports the voices and contributions of employees at all levels, listens, and responds to our community. At UREC we believe in an equitable UREC community with opportunities for everyone, with everyone. Learn more about us at this link.
Responsibilities include, but are not limited to:

- General maintenance of the facility including general organization and inspection of equipment, inventory, and cleaning.
- Complete Opening and Closing procedures and equipment inspections.
- Monitor the use of the climbing wall ensuring that all patrons adhere to policies, procedures, and safety guidelines.
- Be properly equipped to provide a belay and perform a rescue at all times while on duty. (includes wearing a harness and having immediately accessible 2 carabiners, GriGri, prusik/ascender, double length runner).
- Promote a safe and equitable environment for all participants.
- Complete Near Miss/Incident Reports as necessary.
- Contact a Facility Supervisor in a timely fashion for emergency situations.
- Maintain supervision ratio of 1:15.
- Maintain a “big picture” perspective while working with individual climbers.
- Be on time with arriving and departing from your scheduled shift unless you have coordinated a sub who is working in your place.
- Be able to complete tasks efficiently and without close supervision.
- Deep cleaning of all equipment throughout shifts worked and especially at specified designated cleaning times.
- Work as a Route Setter and attend necessary trainings (as approved)
- Other duties as assigned.

Required qualifications:

- A UREC Yellow Belay Pass for the Climbing Wall
- By first shift staff should be able to:
  a. Demonstrate proper belay technique with a GriGri and ability to recognize and correct improper belay technique
  b. Ability to climb routes with a rating of 5.7 or greater
  c. Ability to properly put on a harness and tie a Figure 8 Follow Through
  d. UREC can provide opportunities for learning these skills prior to first shift
- CPR/AED, First Aid Certification or ability to obtain within 21 days of first day of employment (UREC will provide this training upon hire)

Condition of Employment:

- Attendance at Staff Training and Staff In-services
- Available to work up to seven days per week and have flexibility for morning, afternoon, evening, and weekend shifts.
- Ability to complete Climbing Gym Operations Competency Checklist prior to first shift
- Ability to teach and monitor safe bouldering and top-rope climbing techniques while working towards lead climbing and adaptive climbing
- Ability to manage risks at the wall including monitoring individuals, small groups, and the “big picture”
- Climbing Gym Operations staff must abide by all University Recreation policies and procedures on and off the clock.
We are committed to facilitate your learning journey and create unique opportunities for your career and self development in the following areas*:

- Self-awareness
- Communication
- Critical Thinking
- Equity, Diversity, and Inclusion
- Leadership
- Professionalism
- Teamwork
- Health & Wellbeing

* Reprinted courtesy of the National Association of Colleges and Employers

How to apply:
- To apply for positions, please visit our website.
- If you would like to speak with someone about employment opportunities, please call (828) 262-8411 or email norrisjw1@appstate.edu

Please be aware that to be eligible for student employment with UREC, you must be a current student enrolled at Appalachian State University and in good academic standing.

Office of Disability Resources Accommodations: Appalachian State University is committed to providing an inclusive experience, accessible learning [and working] environments and equal opportunity to individuals with disabilities in accordance with the Americans with Disabilities Act and Section 504 of the Rehabilitation Act. Individuals needing reasonable accommodations should contact the Office of Disability Resources (828) 262-3056 or odr.appstate.edu

AA/EEO Statement: Appalachian State University is an Affirmative Action/Equal Opportunity Employer. The University does not discriminate in access to its educational programs and activities, or with respect to hiring or the terms and conditions of employment, on the basis of race, color, national origin, religion, sex, gender identity and expression, political affiliation, age, disability, veteran status, genetic information or sexual orientation.

* This position is available for Federal Work Study *