



APPALACHIAN STATE UNIVERSITY
University Recreation (UREC)
Member Support

The **Member Support** position is primarily responsible for connecting with people who enter through our facility doors to encourage engagement with everyone for a meaningful experience. They provide a welcoming environment through communication and organization of our equipment, desks, and activity spaces through continuous movement throughout the facility.

Supervisor: This position reports directly to the **Graduate Assistant for Facilities & Operations**, and through them, the **Coordinator for Facilities & Operations**.

Hours: This position will work between 8-20 hours per week during the academic year (up to 39 hours per week during summer sessions).

Salary: Starting at **\$8.50** per hour.

You will succeed at UREC if you are committed to:

- Explore to find the best of you
- Bring your positive and constructive attitude
- Connect with others
- Be a team player
- Embrace and inspire an inclusive, vibrant, active, and healthy community
- Work in a flexible schedule that may require some evenings, weekends, and designated holidays

Join our team

Appalachian State University (App State) invites interested applicants for the position of **Member Support** to become a part of the University Recreation (UREC) team as we facilitate an inclusive environment where recreation and wellness opportunities transform, engage, and care for the App State community.

Who we are

UREC fosters healthy lifestyles for lifelong wellbeing. You will join a UREC team that is creating an exciting environment, values collaboration, innovation, and inclusion, and is welcoming to all App State students, faculty and staff. We are creating a risk-taking workplace that supports the voices and contributions of employees at all levels, listens, and responds to our community. At UREC we believe in an equitable UREC community with opportunities for everyone, with everyone. Learn more about us at this [link](#).

Responsibilities include, but are not limited to:

- Constantly moving throughout the facility to enhance member experience through intentional interactions
- Share connection opportunities

- Communicate facility status to members
- Work on a team to create a clean, safe, and welcoming environment
- Assist members with equipment use
- Educate members about gym etiquette, UREC policies, programs and services
- Solicit and communicate feedback
- Paperwork completion, including waivers, membership forms, shift reports and statistical tracking
- Manage technology
- Equipment checkout
- Point of sale
- Facility access
- Assist with the upkeep of fitness equipment
- Respond to injuries and incidents

Required qualifications:

- Dedication to University Recreation and a desire to support its [Mission, Vision and Values](#)
- CPR/AED, First Aid Certification or ability to obtain within 21 days of first day of employment (UREC will provide this training upon hire)
- Ability to move throughout the facility with very short periods of stationary presence

We are committed to facilitate your learning journey and create unique opportunities for your career and self development in the following areas*:

- Self-awareness
- Communication
- Critical Thinking
- Equity, Diversity, and Inclusion
- Leadership
- Professionalism
- Teamwork
- Health & Wellbeing

* Reprinted courtesy of the [National Association of Colleges and Employers](#)

How to apply:

- To apply for positions, please visit our [website](#).
- If you would like to speak with someone about employment opportunities, please call (828) 262-7387 or email silverjl@appstate.edu.

Please be aware that to be eligible for student employment with UREC, you must be a current student enrolled at Appalachian State University and in good academic standing.

Office of Disability Resources Accommodations: Appalachian State University is committed to providing an inclusive experience, accessible learning [and working] environments and equal opportunity to individuals with disabilities in accordance with the Americans with Disabilities Act and Section 504 of the Rehabilitation Act. Individuals needing reasonable accommodations should contact the Office of Disability Resources (828) 262-3056 or odr.appstate.edu.

AA/EEO Statement: Appalachian State University is an Affirmative Action/Equal Opportunity Employer. The University does not discriminate in access to its educational programs and activities, or with respect to hiring or the terms and conditions of employment, on the basis of race, color, national origin, religion, sex, gender identity and expression, political affiliation, age, disability, veteran status, genetic information or sexual orientation.

* This position is available for Federal Work Study *